

Bid Corrigendum

GEM/2023/B/3579302-C3

Following terms and conditions supersede all existing “Buyer added Bid Specific Terms and conditions” given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. Buyer Added text based ATC clauses

Details of the equipment to be covered under CMC:

SI No	Type of Equipment	Brand	Model	Quantity	Year of Purchase	Last date of AMC/ CMC
1	Storage Device	Dell	Isilon X400-4U-Dual-9 6GB- 2 x 1 GE-2 x 10 GE SFP +- 144 TB	3 No	31-Mar-15	14.11.2019
2	IB Switch	Dell	Infiniscale-IV Mellano x Technologies	2 No		
3	Expansion Cards	Dell	Isilon Belknap IB-NVR AM	4 No		

Scope of Work:

The scope of this inspection includes the following:

1. Immediate replacement of one of the component hard disks (Part No- SX400-251509-0282) which have already issued multiple warnings by the system in question.
2. Comprehensive on-site support for the three ISILON Storage nodes, infiniband switches connected among the nodes, SFP modules and FO patch cords and any other parts like onboard chips/ PSU/Fan/ Connectors/ Cables present in the chassis of the DELL ISILON storage system which is currently used by the Institute.
3. The comprehensive on-site CMC should remain valid for a period of one year from the date of acceptance of the offer.
4. Any part of the system including its hard disk in the three nodes, switches, SFP modules and FO patch cords etc. which may go down during the contract period should be repaired/replaced by the selected vendor satisfying the SLA.

Service Level Agreement:

1. A 24x7 call log system should be available through phone/web.
2. Technical persons with at least 3 years' experience of providing maintenance services of similar systems should be in the payroll of the vendor company during the entire contract period.
3. Engineers / technical persons should reach the site of the device within 4hrs of registering a service call by the internal persons of the Institute.
4. Any part/hardware failure in any of the components will be replaced/ repaired within 8 hrs after registering a service call.

3. AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
4. Text Clause(s)

Bidder should submit bid specific OEM Authorisation Certificate clearly mentioning the bid number.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions.](#)